



telephone interpreting

quick reference sheet

This reference guide is designed to help you and your colleagues use the Telephone Interpreting service as easily as possible. For more information on the service, please visit www.telephone-interpreting.com.

Reference Card

To access an interpreter:

1. Place the non-English speaker on hold (transliterations for "one moment please" can be found on the right).
2. Dial 0800 7818309
3. Have your Telephone Interpreting access number ready (make a note of it in the box below) :
4. Specify the language needed.
5. Conference in the non-English speaker and wait for the interpreter to come on the line.
6. Proceed with the conversation.
7. Announce 'end of call' when you are finished!

"One moment please"

Below are phonetic transliterations of the phrase "One moment please" in a number of major languages:

Arabic	Lahza-Wahida men fadlak
Armenian	Meg varssan, yete hajik
Bengali	Ektoo Shomoy liney thakoon
Cantonese	Cheng Dang Yat Dang
Czech	Momment, proseem
Dutch	Ain ouchenblic astublief
Farsi	Lutfan yek dageegah
French	Un momen sil voo play
German	Eihnen Mohment, bitteh
Gujerati	Ek minute raah juo please
Hindi	Zaraa Hold Keejeeyea
Hungarian	Kerame Varion
ItalianSee praga dee attenda rey, grazie
JapaneseSho sho omatch koodasay
KoreanJam can man yo
Mandarin	Cheng Dung Dung
Malay	Seelakan tungoo sebentar
Portuguese	Shper hum mumentu
PolishProsheh chekatsh
Punjabi	Ik mint thero
Russian	Adnu minutu, pozhalsta
Slovak	Momment, proseem
Spanish	Oon momento por fahvor
Thai	Kruna rouh sak kru
Urdu	Mehrbani kar kay thora intezar karien
Vietnamese	Xin Doi Mot Chut

Service provided by

K International P.L.C
The Multilingual Solutions Company

www.k-international.com

+44 (0) 1908 670399



telephone interpreting

point to your language

If you need to call an interpreter but do not know which language someone is speaking, show them this list. They can point to their language, and you can read the English translation when requesting an interpreter.

group a

Albanian	Shqip
Arabic	عربي
Czech	Čeština
French	Français
German	Deutsch
Gujarati	ગુજરાતી
Hindi	हिन्दी, हिन्दी में
Italian	Italiano
Polish	Polski
Portuguese	Português
Punjabi	ਪੰਜਾਬੀ
Russian	Русский
Spanish	Español
Turkish	Türkçe
Urdu	اردو

group b

Bengali	বাংলা
Bosnian	Bosanski
Croatian	Hrvatski
Danish	Dansk
Dutch	Nederlands
Finnish	Suomi
Greek	Ελληνικά
Hungarian	Magyar
Korean	한국어
Kurdish	کوردی
Norwegian	Norsk
Romanian	Română
Serbian	Srpski
Somali	Somali
Swedish	Svenska
Tamil	தமிழ்

If the language you need is not on the list, please call **+44 (0) 1908 670399** for assistance. You can also find more information in the resources section of our website: www.telephone-interpreting.com/resources.html.

Also available is a more in-depth guide to using the service. You can request a copy by calling our helpdesk, or download it from the address above.

K International plc
The Multilingual Solutions Company

